

NIKOLA



COMPREHENSIVE SERVICE PLAN

SERVICE | WARRANTY

NEW TECHNOLOGY DESERVES A NEW APPROACH TO SERVICE

Nikola Corporation is at the forefront of zero-emissions truck technology so we've taken a fresh look at service support. With reimagined solutions for common service needs including our 360 connectivity with real-time remote diagnostics, certified battery and fuel cell technicians, a growing nationwide network of service centers and part suppliers, and a comprehensive component and base warranty package -- you can count on Nikola to keep your trucks on the road.



TRAINING THE NEXT GENERATION OF SERVICE TECHNICIANS.

We created the Nikola Training Academy to develop highly skilled technicians capable of supporting zero-emission vehicles of the future. Our certified technicians will be experts in servicing the advanced technology found in our battery-electric and fuel cell electric trucks including high voltage batteries and complex fuel cell systems.



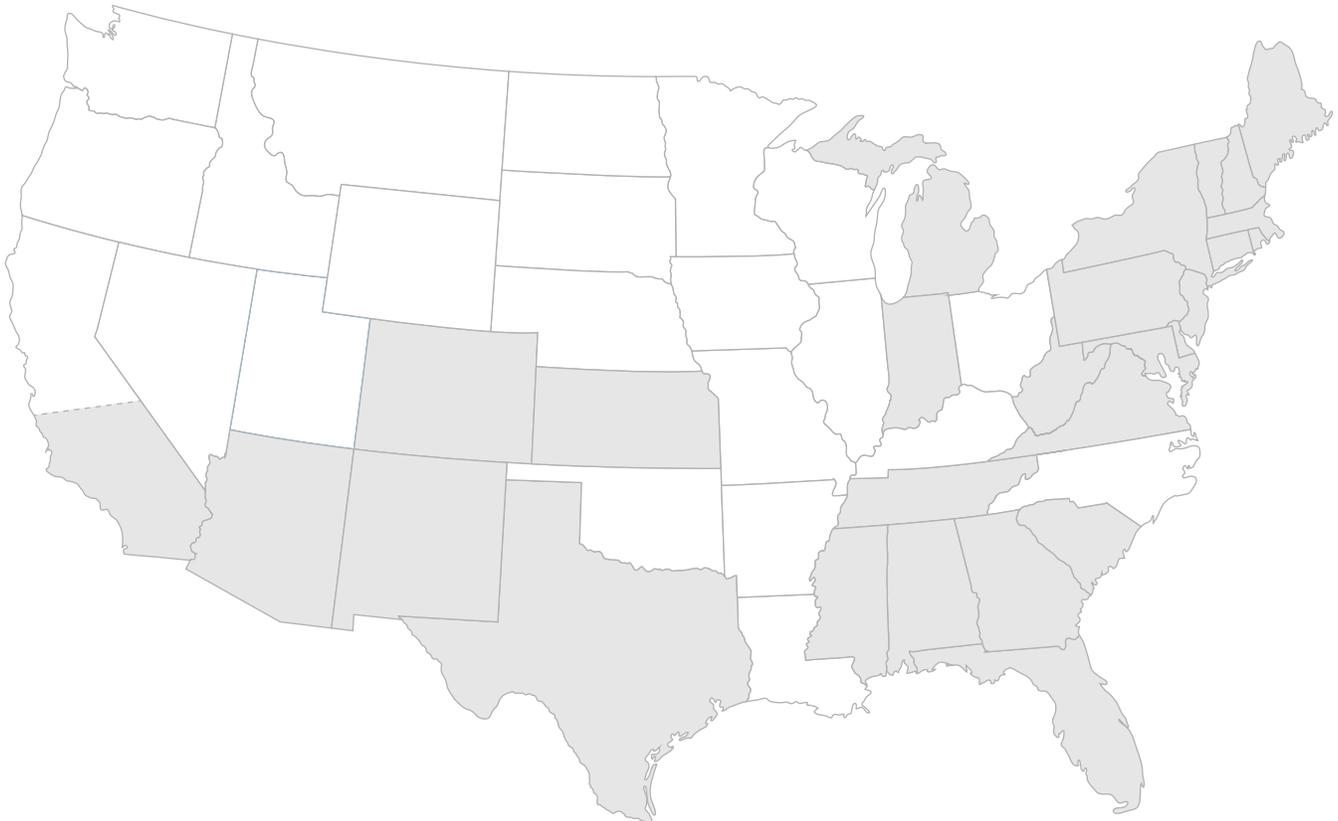
360 CONNECTIVITY

Our 360 approach to connectivity allows your driver, fleet managers, and service support teams to always know the status of your truck. Leveraging the advanced computing power in our zero-emissions trucks, we have developed a centralized application that enables live monitoring of vehicle performance.



ESTABLISHING A GROWING SERVICE NETWORK ACROSS THE UNITED STATES

Our goal is to provide you with service where and when you need it. When your truck is in need of routine or emergency maintenance, our growing service footprint is adaptable, nimble, and offers end-to-end battery-electric and fuel cell electric truck service.



WE'RE DEDICATED TO PROVIDING PARTS AND COMPONENTS QUICKLY

Partnering with a world-class 3PL company, we have built a dedicated after-market parts supply chain management and procurement process. Utilizing a sophisticated parts catalog and Vehicle Maintenance Reporting Standards (VMRS) compliant process, we will have 24 hours parts availability to deliver 'unit down' priority attention.



COMPREHENSIVE COMPONENT AND BASE WARRANTY

Unforeseen repairs are disruptive and costly. Our comprehensive component and base warranty offerings will have you covered with a streamlined, portal-based processing system to make it easier to get you back on the road.

